



Your dental plan includes PPE coverage

Helping you stay safe during COVID-19

Your dentist's office has likely reopened, and we want you to feel safe going back. That's why your dental plan now covers the **personal protective equipment (PPE)** that'll be used during your visit.

Get ready for new safety practices

Because of COVID-19, dentists are following careful PPE routines for every patient visit as recommended by the American Dental Association.

On top of strict disinfecting processes, dentists and dental hygienists will likely wear respirators, face shields and caps. They'll also use special equipment during procedures to help prevent the spread of germs. Even you may be given PPE, such as a gown, mask and protective eyewear.

About your PPE coverage

You can expect to see PPE listed on your dental claims and Explanation of Benefits (EOB) statement. Your dental plan will cover PPE charges from May 1–September 30, 2020. When you visit an in-network dentist, you won't pay anything out-of-pocket for this added protection.

But, if you visit a non-network dentist, that dentist can balance bill you for PPE costs. Remember, you pay less at in-network dentists for the care you receive. If you need help finding an in-network dentist, simply use our online search tool at [UnitedConcordia.com/Find-a-Dentist](https://www.unitedconcordia.com/Find-a-Dentist).

If, for some reason, you're asked to pay for PPE upfront, just say that you're a United Concordia Dental member and have coverage under your plan.



Personal protective equipment helps keep you safe at the dentist office