SEARCH FOR DOCTORS, HOSPITALS AND MORE

HEALTH TOOLS MAKE COST AND QUALITY EVEN CLEARER
Our online health tools help you get the most value from your health plans, and make getting cost and quality information about providers easier so you can make smart health care decisions. Simple to use and easily accessible, our health tools can help you better manage your overall health care spending and shopping.

A BETTER SEARCH EXPERIENCE
Our most popular online tool, Find a Doctor, lets you find the right providers for you; from primary care doctors and specialists to hospitals, imaging centers, urgent care centers, pharmacies and more.

Find a Doctor also lets you see and compare quality measures on providers, and read how they’re rated by other patients.

Now it’s easier to search for and choose the providers who are right for you. We’ve added options to search by your member ID or plan name to not only reduce the number of steps involved in searching, but also to help you find providers personalized to your unique plan.

CHOOSING JUST GOT EASIER
Find a Doctor offers a deeper look into the details about each provider, so it’s easier to make the right selection. To start looking, use the dropdown menus to search by doctor, hospital or medical facility. You can also search by member ID or plan name. Choices can be filtered by plan or specialist.

A results summary shows all the options, including:
• Contact information and distance
• Patient ratings
• Blue Distinction® Centers
• Allegheny Health Network employed providers

When comparing hospitals and doctors, in many cases, you will be able to link to provider websites to view a list of services provided.

COMPARE PROFILES AND SAVE FAVORITES
Each provider profile includes practice details such as location and office hours, physician credentials, plans accepted, and hospital affiliations, plus quality ratings and patient reviews. It’s easy to save favorites for future reference. You can even compare up to three providers side-by-side.

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SHARE YOUR OPINIONS WITH PATIENT EXPERIENCE REVIEWS

Patient Experience Review ratings may appear on each provider search listing as an indicator of other patients’ opinions about their experiences. Patient Experience Review lets you read what other people think of the providers and medical facilities you’re considering. With Patient Experience Review, you can rate your experiences on a star basis, just like with restaurants and movies.

QUALITY MATTERS
Cost and convenience are just a few things to think about when choosing providers. Quality and overall experience are also important.

In addition to Patient Experience Review ratings, you’ll also see other helpful quality information, including:

- Board certifications
- Accreditations
- Physician Quality Measures ratings
- Participation in quality programs such as Blue Physician Recognition
- Blue Distinction designations

These quality measures draw data from trusted sources such as the Blue Cross and Blue Shield Association (BCBSA), The Joint Commission on Accreditation of Healthcare Organizations (JCAHO) and WebMD®.

Seeing providers’ quality measures can help you compare results and choose the right providers to fit your needs.

Log in to highmarkblueshield.com to access Find a Doctor.

Find a Doctor is one of our many online health tools that make it easier for you to understand and manage your health care and shop for quality, high-value providers.

Designation as Blue Distinction Centers means these facilities’ overall experience and aggregate data met objective criteria established in collaboration with expert clinicians’ and leading professional organizations’ recommendations. Individual outcomes may vary. To find out which services are covered under your policy at any facilities, please call your local Blue Cross and/or Blue Shield Plan.

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